**Potential Solution Evaluation Results – OnPrintShop**

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| **#** | **Use Case** | **Ranking**  (5 very important,  1 Low Importance) | **Score**  (2 Fully satisfy  1 Partially Satisfy  0 not satisfy) | **Extended Score**  (Ranking x Score) | **Comments** |
| 1 | Customer Registration | 5 | 2 | 10 | Confirmation email received |
| 2 | Customer Login | 5 | 2 | 10 | B2B allows ordering, review of previous orders, saved drafts and reordering |
| 3 | Online Template use | 5 | 2 | 10 | Fully editable templates, online design studio |
| 4 | Customer Design Upload | 5 | 2 | 10 | Can upload |
| 5 | Design assistance request | 4 | 2 | 8 | Provision for a form to be filled in |
| 6 | Online information request | 4 | 2 | 8 | Through form |
| 7 | Add to Shopping Cart | 3 | 2 | 6 |  |
| 8 | Remove from shopping cart | 3 | 2 | 6 |  |
| 43 | Price calculated | 5 | 2 | 10 | Price Matrix |
| 43 | Price calculated | 3 | 2 | 6 | Dynamic calculationat runtime |
| 43 | Price calculated | 4 | 2 | 8 |  |
| 9 | New Customer Order Submitted | 5 | 2 | 10 | Email confirmation received |
| 10 | Customer Reorder | 4 | 2 | 8 | Both B2B and B2C |
| 11 | Order Cancellation | 4 | 0 | 0 | No provision |
| 12 | Credit card Payment | 5 | 2 | 10 | Can be done |
| 13 | Internet Payment Selected | 5 | 2 | 10 | Can be done |
| 15 | Customer views History | 5 | 2 | 10 | Able to view |
| 16 | Customer Approves Custom Design | 3 | 2 | 6 | May be by email |
| 17 | Customer wants change to custom design | 3 | 2 | 6 | Through email or phone |
| 18 | Customer wants to cancel custom design | 3 | 2 | 6 | Through email or phone |
| 19 | Customer completes Survey | 3 | 1 | 3 | Online survey form provided |
| 20 | Copy Express Updates website | 5 | 2 | 10 |  |
| 21 | Copy Express Uploads Quote/feedback | 5 | 2 | 10 | online |
| 39 | Customer fails to log out | 3 | 2 | 6 | Session logout |
| 40 | Browser closed without log out | 3 | 2 | 6 | Session logout |
| 22 | Choosing Template | 5 | 2 | 10 | Online templates available( can allocate to any B2C and B2B) |
| 23 | Making Appointment | 4 | 2 | 8 | An appointment form is provided |
| 24 | Job Priority | 5 | 1 | 5 | Only overdue orders shown in different colour |
| 25 | Check Backlog | 5 | 1 | 5 |  |
| 28 | Payment | 5 | 1 | 5 | Manual check |
| 29 | Feedback | 3 | 0 | 0 |  |
| 30 | Quote (Estimates) | 3.5 | 2 | 7 | Email notification as well as update on the website account |
| 31 | Cancel Order | 5 | 0 | 0 | No provision |
| 38 | Add Order | 5 | 2 | 10 | Estimates are associated with the jobs they produce |
| 45 | Pre-Press PDF Proofing | 5 | 1 | 5 |  |
| 46 | Pre-Press JDF File | 2 | 0 | 0 | No provision |
| 41 | Print job completed | 4 | 1 | 4 |  |
| 42 | Job needs to be rerun | 5 | 2 | 10 | Can rerun but generated another invoice |
| 32 | Load Invoices into Xero using CSV format | 5 | 0 | 0 |  |
| 32 | Load Invoices into Xero using API Integration | 4 | 0 | 0 |  |
| 33a | Monthly Invoicing | 3 | 0 | 0 | No ability to batch jobs together |
| 34a | Weekly Invoicing | 3 | 0 | 0 | No ability to batch jobs together |
| 35 | Customer Credit | 5 | 1 | 5 | Only B2B(On Account) |
| 36 | Produces Sales Trends Report | 5 | 1 | 5 |  |
| 37 | Produce Sales History Report | 5 | 2 | 10 | Sales Order Summary |
|  |  | 181.5 | **Total** | **282** |  |